

Technical Advisory – Browser Timeout

If you experience a browser timeout after only 1 or 2 minutes while

- building your economic model (Study screen)
- running the analysis (Results screen), or
- running the freight analysis (Results screen)

the issue may be due to settings in your organizations security protocols which limit the allowed time to receive a response from our server.

Please contact your IT organization and if there are more questions, we will be happy to work with them to resolve the issue. (Contact us at support@tredis.com)